

Public Space - Comments from Resident Speak-Out on July 18, 2018

Public Space Advisory Committee Chair, Chris Esoldo, <mailto:CEsoldo1@gmail.com>

A) Repair of Cable Boxes and/or Phone Boxes

1) File an online complaint on the Howard County Cable Administration Web site - see <https://www.howardcountymd.gov/Departments/Technology-and-Communication-Services/CableAdmin> **or**

2) Call Verizon at 888-553-1555 or call Comcast at 888-739-1379. Be specific about the location of the cable box/phone box problem **or**

3) Send an email to the Howard County Cable Administration Office at cadmin@howardcountymd.gov

B) Roads / Sidewalks / Storm drains / Street trees

1) **To report a non-emergency highway maintenance concern** such as road condition, sidewalks, storm drainage or street tree issue, contact the Bureau of Highways at 410-313-7450, via the [Tell HoCo](http://www.howardcountymd.gov/TellHoCo) website or by email at highways@howardcountymd.gov. Or use the [SeeClickFix.com](http://www.seeClickFix.com) website or SmartPhone app.

2) For **urgent/emergency situations** use your best judgement and either call 911 or (flooding, a stop sign down, a fallen tree blocking the road, etc.), **or** please **call 410-313-7450**, so that Howard County Bureau of Highways may immediately respond to your emergency request.

3) For information or suggestions for long-term projects, you may contact the Bureau of Highways <https://www.howardcountymd.gov/Departments/Public-Works/Bureau-Of-Highways> directly, or contact your OMCA Public Space Committee Chair, Chris Esoldo at <mailto:cesoldo1@gmail.com>.

C) Report Street Light Outages

1) For named streets with poles having an identifying pole band, contact BGE at <https://bge.custhelp.com/app/ODL-LightingOutage>

2) For private property lighting such as apartment parking lots or condominium association parking lots, contact your managing agent.

3) For numbered streets such as Rt 29, Rt 175, etc, using the SeeClickFix.com website or smart phone application.

D) Removal of Weeds on Thunder Hill/Rt. 175 Median Strip (South) [handled by Sandy Cederbaum, completed]